

Porcelain Whiteboards® Care & Cleaning Guide

WHAT THEY ARE.

Porcelain whiteboards offer an expansive 25 year surface erasing warranty. The surface is extremely dense and very stain resistant. Instead of a painted whiteboard surface which is baked on under low oven temperatures .. the porcelain glass like powder is fused onto the steel substrate at extremely high temperatures + 1300 degrees. This provides a rock hardness that measures 7.5-8 on the Moh Hardness Index (10 being a diamond).

CLEANING THE SURFACE.

The writing surface is stain resistant, so all whiteboard markers can be used. Cleaning these markers requires a normal whiteboard eraser or cloth. If marks becomes a little harder to remove .. usually because they have been left on the surface for a few days or more ... then whiteboard cleaning fluids can be used to good effect. If permanent markers are used on the surface these will be harder to erase and will require fluids to effectively remove them. Or simply write over the permanent marker with a standard whiteboard marker .. this will remove the permanent marks. Cleaning fluids like 'ClearVision' will not harm the writing surface in any way. Commercial cleaning (non abrasive) products contain ammonia and tend to leave a residual film on the whiteboard surface as ammonia does not evaporate (unlike alcohol). This residual film if a problem, is best removed with warm slightly soapy water. Remove the soapy water with warm water then buff dry.

CARE OF PORCELAIN WHITEBOARDS.

Professional installation and handling of the board is always recommended. During installation care must be taken to not over tighten the installation fittings. For boards over 25kgs we recommend for OH&S that 2 persons lift and position the board. If writing is left on the surface for more than 24 hours it will become more difficult to dry erase so we do recommend regular cleaning. This is generally caused by office lights and air conditioning which tends to 'bake' the writing.